



Notice Inviting Tender
(website- www.sudhatimul.in)

Ref. No: TIMUL PLANT: 3999

Date: 01-10-2026

- 1.0 Name & address of advertiser** : Managing Director,
Tirhut dugdh utpadak sahkari sangh Ltd, Muzaffarpur,
P.O. - Kolhua paigambarpur, Muzaffarpur - 843108
(Bihar)
- 2.0 Bid Start Date** : From 07/10/26 (Wednesday).
- 3.0 Date & time of pre bid meeting** : 13/10/26 (Tuesday) at 11.00 AM at TIMUL HQ,
Muzaffarpur
- 4.0 Bid submission End date & time** : 29/10/26 (Thursday) up to 17.00 Hours
By the bidders. Tirhut dugdh utpadak sahkari sangh ltd, Muzaffarpur,
P.o- Kolhua paigambarpur,
Muzaffarpur- 843108(Bihar)
- 5.0 Date, time & place of opening of Techno Commercial bid** : 02/11/26 (Monday) up to 11.00 Hours on
Managing Director
Tirhut dugdh utpadak sahkari sangh Ltd, Muzaffarpur,
P.o- Kolhua paigambarpur, Muzaffarpur- 843108 (Bihar)
- 6.0 Date & time of opening of price bid** : Date & time will be communicated later
subsequent to approval of techno commercial bid.
- 7.0 Validity** : 180 Days (One hundred eighty days)

8.0 Details of work:

Sl. No.	Name of the work/item	Cost of tender documents fees to be paid through (DD/cash at Timul counter)	Earnest money to be deposited through (DD/Cash at Timul counter)
01	Hiring of Refrigerated vans of capacity 1.5MT/2MT for transportation of milk and milk products in Bihar (Qty may be increases as per requirements)	₹1000.00 (Non refundable)	₹5000.00

P.O.-KOLHUA PAIGAMBERPUR, MUZAFFARPUR-843108(BIHAR)
Mob no – 7070992929, 7260812769
E-mail:tirhutnin@gmail.com



- 10.0 Bidder shall superscribe "Tender for hiring of refrigerated van" with Tender/Ref. no and date on the top of envelope.
- 11.0 Tender Document can be seen and downloaded from web site www.sudhatimul.in any modification/amendment/Cancellation in tender will be notified on website only.

The undersigned reserves the right to reject any or all tenders without assigning any reason.


Managing Director

CC : All Sectional head

: I/C Purchase: - Necessary action may be kindly taken for upload on TIMUL website &
Publication in newspaper, Muzaffarpur.

**TENDER FOR HIRING OF REFRIGERATED VANS FOR
TRANSPORTATION OF MILK AND MILK PRODUCTS**

RJ.No.: TIMUL PLANT: 3999

Date: 01 / 10 / 2026

The Tirhut Dugdh Utpadak Sahkari Sangh Ltd, (TIMUL), Muzaffarpur, invites online/offline sealed bids from eligible transport agencies/vehicle owners for hiring of refrigerated vans for transportation of milk and dairy products, including chilled, frozen and other temperature-sensitive products, from TIMUL dairies/units to designated destinations across Bihar (In future other state may be added for which prior intimation will be given by TIMUL)

1. Scope of Work

- Providing committed refrigerated vans, with driver/helper and fully functional refrigeration equipment, for transportation of milk and milk products as and when requisitioned.
- Vehicles may be required for inter-dairy, depot, distributor, institutional, route and emergency transportation.
- Transportation shall include driver, khalasi, loading/unloading assistance at loading and unloading points, safe custody of products during transit, return/diversion of consignments and compliance with instructions of TIMUL.
- Vehicles shall be available on per KM basis, as specified in the Schedule of Requirements.

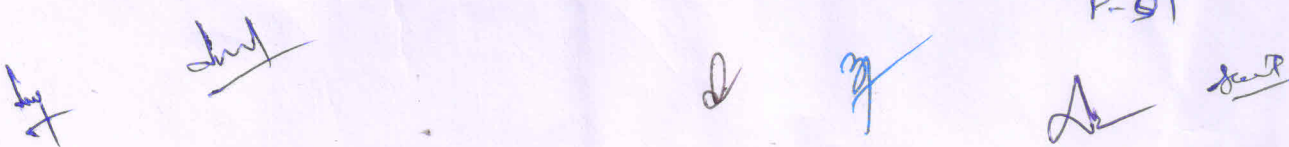
2. Definitions

- 'Refrigerated Van' means a commercial vehicle fitted with an insulated container and refrigeration unit capable of achieving and maintaining the prescribed temperature.
- 'Insulated Container' means the thermally insulated body mounted on the vehicle chassis.
- 'Refrigeration Unit' means a self-contained diesel and electric refrigeration system fitted to the insulated container.
- 'Committed Vehicle' means a vehicle placed exclusively at the disposal of TIMUL for the agreed period.
- 'Products' means all milk, dairy, chilled, frozen, ice-cream and other products entrusted to the contractor.

3. Minimum Technical Requirements of Vehicle

- Commercial vehicle with valid registration, fitness certificate, permit, insurance, pollution certificate, road tax and other statutory documents.

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- Insulated container shall be clean, hygienic, odour-free, leak-proof and suitable for food transportation.
- Insulation shall be adequate to maintain the required product temperature under prevailing ambient conditions. Variation of $\pm 2^{\circ}\text{C}$ in 24 hrs in closed van is permissible.
- Refrigeration unit shall be in sound working condition, properly serviced and capable of continuous operation throughout transit.
- Container shall have an internal temperature display/temperature monitoring arrangement along with require GPS and electronic temperature data logger. The monitoring of data will be done by TIMUL hence all required login/pwd to be provided by the successful bidder.
- Doors shall have proper gaskets, locking arrangement and smooth operation. Floor shall be washable, non-slippery and free from cracks.
- Vehicle shall carry fire extinguisher, first-aid box, emergency contact details, basic tools and breakdown equipment.
- Vehicle shall not carry any goods other than TIMUL products while TIMUL products are loaded else the contract will be cancelled and security money will be forfeited.
- Vehicle capacity, dimensions, age and model shall be as prescribed in the Schedule of Requirements. TIMUL may reject vehicles not meeting the approved specifications during physical inspection, if required.

4. Temperature and Cold-Chain Conditions

- For frozen products/ice cream: container shall be pre-cooled to -18°C before loading; air temperature shall ordinarily be maintained at $-23^{\circ}\text{C} \pm 2^{\circ}\text{C}$ and product temperature at approximately $-20^{\circ}\text{C} \pm 2^{\circ}\text{C}$ during transit and unloading, unless TIMUL issues a product-specific requirement.
- For chilled products: the temperature shall be maintained within the range prescribed by TIMUL for the particular product, generally 0°C to $+4^{\circ}\text{C}$ where applicable.
- Refrigeration shall operate continuously while products are loaded. Periodic manual switching on/off for temperature control is prohibited.
- TIMUL or its authorized representative may check container and product temperature before loading, during transit, at unloading or at any other time.
- Failure to maintain temperature, tampering with the temperature system or absence of records shall be treated as a material breach and deduction as applicable will be done from the bill.

5. Operational Conditions

- The contractor shall place the vehicle with requisite crew at the location and time communicated by TIMUL, including day/night requirements with reasonable notice.

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- Vehicle shall report in clean and pre-cooled condition. Loading shall not commence until the vehicle is accepted by the authorized TIMUL representative.
- The contractor shall protect products from rain, dust, heat, sunlight, contamination, taint, pilferage, damage and deterioration. Thus shall be no leakage in the container.
- The contractor shall comply with route, timing, destination, unloading, diversion and return instructions of TIMUL.
- Delay in unloading shall not relieve the contractor from maintaining prescribed temperature and safe custody.
- In case of breakdown, accident or refrigeration failure, the contractor shall immediately inform TIMUL and arrange a suitable substitute refrigerated vehicle/transshipment at its own risk and cost, subject to TIMUL instructions.
- TIMUL may engage an alternate transporter if the contractor fails to provide the vehicle within the stipulated time. Additional cost and losses attributable to the contractor may be recovered.

6. Hygiene, Food Safety and Personnel

- Vehicle interior shall be cleaned and sanitized at suitable intervals and whenever required by TIMUL.
- No toxic, inflammable, foul-smelling; chemical, animal, vegetable or other contaminating material shall be carried in the container.
- Driver/helper shall maintain personal hygiene and wear clean working clothes, shoes and other protective items required by TIMUL.
- Personnel shall comply with food-safety, security, traffic and plant-entry rules.
- TIMUL may inspect the vehicle, refrigeration unit, records and personnel at any time.

7. Eligibility Criteria

- The bidder shall be a registered firm/company/proprietorship/partnership/transport agency or vehicle owner legally competent to enter into contract.
- Minimum experience of 3 years in refrigerated/frozen/chilled food transportation, supported by work orders/completion certificates.
- Ownership or legally valid control (on ₹1000 non judicial stamp paper) of at least one refrigerated vans of the required capacity, with documentary proof. Please provide details of refrigerated van (type of vehicle, Registration number of vehicle, Validity date of vehicle).
- Valid GST registration, PAN, bank details and applicable statutory registrations.
- Bidder shall not have been blacklisted/debarred by any Government department, PSU, cooperative or statutory body, supported by declaration. Self declaration on ₹100 non judicial stamp paper to be submitted.

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- Bidder shall possess adequate financial and operational capacity to provide replacement vehicles and uninterrupted service. Bidder shall provide undertaking on ₹100 non judicial stamp paper for having Rs.100000 as corpus fund for the tendered work.

8. Bid Submission

- Technical Bid shall contain all eligibility documents, vehicle details, registration documents, insurance, fitness, permits, experience certificates, GST/PAN, declarations and signed tender conditions.
- Financial Bid shall quote rates in the prescribed Price Schedule, clearly indicating GST and all other applicable charges.
- Rates shall include vehicle, refrigeration, fuel, lubricant, driver/helper, maintenance, insurance, permits, and taxes/levies, loading/unloading assistance and all incidental expenses, unless specifically stated otherwise.
- Tolls as per actual will be paid on submission of valid proof.
- Undertaking on Rs.100 non judicial stamp paper for having Rs.100000 as corpus fund for the tendered work.
- Conditional, incomplete or ambiguous bids may be rejected.

9. Earnest Money Deposit and Security Deposit

- EMD: ₹5000 in the form prescribed in the NIT. It will be refunded after finalization of tender. No interest will be admissible on EMD by TIMUL.
- Successful bidder shall deposit Performance Security/Security Deposit of ₹1, 00,000.00 to TIMUL which will be returned after successful completion of contract period after award or order. In the event of extension of contract period. In the event of extension of contract period, same performance security will be considered/extended for the extension period. No interest will be period on the security deposit by TIMUL. It may be deposited in the form of PBG/DD/Cash at TIMUL counter.
- Security Deposit shall remain valid for the contract period plus the claim period of additional three months and may be adjusted against recoveries, damages, penalties or other dues.

10. Contract Period and Vehicle Commitment

- Contract period shall be 1 years from the date of commencement, extendable on neutral consent on the same or revised terms.
- Committed vehicles shall be used exclusively for TIMUL during the committed period unless written permission is obtained.
- Substitution of vehicle shall require prior approval and the substitute shall meet all prescribed technical and statutory requirements.
- TIMUL does not guarantee any minimum number of trips.

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11. Freight/Rate Structure

- Rates shall be quoted on the basis of per km
- One-way and return distance, waiting charges, night halt, extra loading/unloading, and detention shall be included in the rate quoted.
- No extra payment shall be admissible for repairs, tyres, insurance, statutory dues, driver/helper wages or refrigeration operation unless expressly approved in writing.
- Payment shall be made against verified trip sheets, delivery challans, temperature records, GPS reports where applicable and duly certified invoices.
- Rate will increase/decrease with change in rate of fuel as approved by TIMUL i.e.
 - ❖ The escalation in transportation rates would be considered only in cases where the diesel prices increase/decrease by a minimum of Rs.3/- per liter over, the prevailing base diesel rate at the time of award of contract. The increase in transportation rate shall be calculated on a proportionate basis using the following formula :

$$\text{Rate increase/decrease} = \text{Hired rate} \pm \frac{(\text{Diesel rate difference})}{\text{Mileage}}$$

Which running average (mileage) will be as decided by TIMUL after award of work.

12. Measurement and Payment

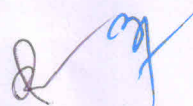
- Distance shall be measured by the odometer/GPS record as determined by TIMUL.
- Trip sheets shall contain vehicle number, date, origin, destination, product, quantity, loading time, unloading time, opening/closing odometer, temperature readings, signatures and remarks.
- Payment shall be released after verification and statutory deductions, including TDS/GST-TDS wherever applicable.
- Products lost, damaged, spoiled or rejected due to contractor's negligence, delay, temperature failure, contamination, mishandling or unauthorized diversion shall not be payable and the loss shall be recoverable from the contractor.

13. Penalty and Recoveries

- Failure to report vehicle on time: ₹10000 per occasion and/or actual additional transportation cost whichever is higher. Three repetitions may lead to cancellation of contract.
- Failure to maintain prescribed temperature: penalty of ₹5000 per incident, besides recovery of product loss and alternate transportation cost.

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- Refrigeration failure, unauthorized switching off, false temperature records or tampering: suspension/rejection of vehicle and recovery of all consequential losses.
- Late delivery, unauthorized route deviation, mixing of other goods, poor hygiene or refusal of duty may attract penalty and/or termination.
- Repeated default may result in forfeiture of security deposit, blacklisting/debarment as per applicable rules and termination of contract.
- Misbehaving of your staff with any of the Dairy staff may cancellation of contract and forfeiting of security money.

14. Liability, Insurance and Indemnity

- The contractor shall be fully responsible for the products from acceptance at loading point until complete unloading and acknowledgement at destination.
- The contractor shall indemnify TIMUL against loss, damage, spoilage, contamination, pilferage, accident, injury, third-party claim, statutory violation and employee claim arising from the contractor's operations.
- Goods-in-transit insurance, wherever required, shall be provided by TIMUL.
- All drivers/helpers shall be employees or authorized personnel of the contractor, and TIMUL shall have no employer-employee relationship with them.

15. Inspection, Audit and Records

- TIMUL may inspect vehicles, refrigeration units, temperature logs, GPS records, maintenance records, trip sheets, insurance and statutory documents.
- The contractor shall preserve all operational and temperature records for at least 01 year and produce them on demand.
- TIMUL may reject any vehicle that is unsafe, unhygienic, technically defective or not compliant with the tender.

16. Termination

- TIMUL may terminate the contract for delay, temperature breach, non-availability of vehicles, misrepresentation, insolvency, unauthorized subcontracting, malpractice, damage to products, misbehaving with dairy staff or violation of tender conditions.
- On termination, the contractor shall immediately return all TIMUL documents, crates, equipment and consignments and shall provide transition assistance.
- Termination shall be without prejudice to TIMUL's right to recover losses, penalties and other dues.

17. Force Majeure

Neither party shall be liable for failure caused solely by events beyond reasonable control, such as natural calamity, war, riot, government restriction or other recognized force-majeure events, provided that the affected party gives immediate written notice and takes reasonable mitigation measures. Ordinary vehicle

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breakdown, shortage of drivers, fuel or maintenance failure shall not ordinarily constitute force majeure.

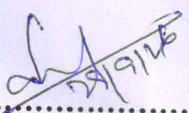
18. Jurisdiction

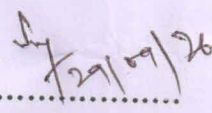
In case of any dispute or differences arising between the parties the same will be referred to a sole arbitrator with mutual consent of the parties. The arbitration proceeding shall be conducted in accordance with the provisions of arbitration and conciliation Act 1996. The court at muzaffarpur alone shall have exclusive jurisdiction.

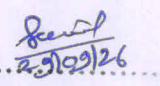
19. Schedule of Requirements / Price Schedule

Sl.	Vehicle Type	Capacity	No. of Vehicles	Basis of Hire	Rate	GST
1	Refrigerated Van	1.5 MT / 2 MT	01 No	Per KM basis	₹ _____	_____

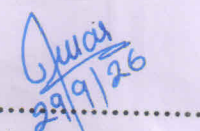
Toll extra as per actual after production of proof.


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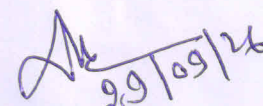

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I/C Procurement

MD Pls,

The above draft tender document along with technical and financial bid (attached) may kindly be approved. Accordingly draft NIT is may kindly be approved/signed.

Approved as proposed

29/09/26


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I/C Plant